



**RELIGION**

What religion are you?

Religion None **LANGUAGE**

What is your main spoken language?

What language do you prefer to read?

Do you have difficulty hearing, or need hearing aids; or need to lip-read what people say?

Yes  No 

Do you have difficulty with memory or ability to concentrate, learn or understand?

Yes  No 

Can you read English?

Yes  No 

Do you have difficulty speaking or using language to communicate or make your needs known?

Yes  No 

What is the best way to send you information?

Telephone  Text relay  SMS  Letter  Email  Other:Do you need a format other than standard print? Yes  No  (If yes, which of the following?)Braille  Electronic audio format  Easy Read  Large Print  Other:Do you need the assistance of a Communication Professional? Yes  No  (If yes, which of the following?)Interpreter  Interpreter for Deaf-Blind people  BSL Interpreter  Makaton Interpreter  Notetaker Tadoma Interpreter  Lipspeaker  Sign Language Translator  Speech to Text Reporter 

Do you need an advocate? (Someone to support you communicate or express your point of view)

Yes  No  (If yes, please state their name and relationship to you):**MEDICATION:** Are you on regular medication? If so, please list the names of the medication, dosage and how often you take them, or **attach a list of your medication from your previous surgery.****Medication Name****Dosage/How Often**

The **ELECTRONIC PRESCRIPTION SERVICE (EPS)** is a NHS Service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from. Your prescription will be sent electronically to the pharmacy of your choice. **This means you will not need to come into the surgery to collect your prescription** as it will be prepared and ready for collection at your chosen pharmacy.

**PLEASE NOTE THAT THIS DOES NOT APPLY TO PATIENTS WITH A DOSSETT BOX OR PATIENTS WHO ARE ON A CONTROLLED MEDICATION.**

**For more information about EPS visit [www.cfh.nhs.uk/eps](http://www.cfh.nhs.uk/eps) or ask one of our receptionists.**

Would you like to **subscribe to EPS** or have you previously nominated a pharmacy to send your prescription electronically to?Yes No If yes please provide the name of your nominated pharmacy and their **POST CODE:**

| <b>MEDICAL HISTORY</b> - Please give details of the following if applicable: |                |                |
|--|----------------|----------------|
|  | <b>Year(s)</b> | <b>Details</b> |
| <b>Operations</b>  | _____          | _____          |
| <b>Injuries/Fractures</b>  | _____          | _____          |
| <b>Illnesses</b>   | _____          | _____          |
| <b>Anaesthetics</b>  | _____          | _____          |

| <b>Do you have a family history of:</b><br>(please tick) | <b>Mother</b> | <b>Father</b> | <b>Sister</b> | <b>Brother</b> | <b>Aunt</b> | <b>Uncle</b> | <b>Maternal</b>     |                     | <b>Paternal</b>     |                     |
|--|---------------|---------------|---------------|----------------|-------------|--------------|---------------------|---------------------|---------------------|---------------------|
|  |               |               |               |                |             |              | <b>Grand Mother</b> | <b>Grand Father</b> | <b>Grand Mother</b> | <b>Grand Father</b> |
| <b>Heart disease</b>                                     |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Angina</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Hypertension</b>                                      |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Diabetes</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Asthma</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Epilepsy</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Dementia</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Depression</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Glaucoma</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>High cholesterol</b>                                  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Stroke/TIA</b>  |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Thyroid Disease</b>                                   |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Mental Health Issues</b>                              |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Kidney Disease</b>                                    |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Lung disease</b>                                      |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Learning Disabilities</b>                             |               |               |               |                |             |              |                     |                     |                     |                     |
| <b>Cancer (please state which type)</b>                  |               |               |               |                |             |              |                     |                     |                     |                     |

|  |  |
|--|--|
| <b>ALLERGIES:</b> are you allergic to any medication, food, animals, etc.? <b>Yes</b> <input type="checkbox"/> (please state which) <b>No</b> <input type="checkbox"/> |  |
|  |  |
|  |  |

| ONGOING MEDICAL PROBLEMS                |  |  |   |  |                                 |   |
|---|--|--|---|--|---------------------------------|---|
| Stroke <input type="checkbox"/>         | Asthma <input type="checkbox"/>                | Cancer <input type="checkbox"/>              | Diabetes <input type="checkbox"/>         | Epilepsy <input type="checkbox"/>        | Angina <input type="checkbox"/> | Mental Health Issues <input type="checkbox"/> |
| Glaucoma <input type="checkbox"/>       | Heart Disease <input type="checkbox"/>         | High Blood Pressure <input type="checkbox"/> | High Cholesterol <input type="checkbox"/> | Thyroid Disease <input type="checkbox"/> |                                 |   |
| Kidney Disease <input type="checkbox"/> | Learning disabilities <input type="checkbox"/> | Depression <input type="checkbox"/>          | Lung Disease <input type="checkbox"/>     | Dementia <input type="checkbox"/>        |                                 |   |
| Other (Please give details):            |  |  |   |  |                                 |   |

|  |                               |   |                               |
|--|-------------------------------|---|-------------------------------|
| <b>DIET:</b> How healthy is your diet?   | Poor <input type="checkbox"/> | Average <input type="checkbox"/>              | Good <input type="checkbox"/> |
| How many portions of fruit/vegetables/salad do you eat per day?                  |                               |   |                               |
| Do you eat fried food regularly?   | Yes <input type="checkbox"/>  | No <input type="checkbox"/>                   |                               |
| Do you drink plenty of water?  | Yes <input type="checkbox"/>  | If yes how many glasses/Litres per day? _____ |                               |
|  | No <input type="checkbox"/>   |   |                               |
| Do you drink coffee?   | Yes <input type="checkbox"/>  | If yes how many cups per day? _____           |                               |
|  | No <input type="checkbox"/>   |   |                               |
| Do you have a special diet, i.e. low salt, vegetarian, vegan, gluten free? _____ |                               |   |                               |

|   |                              |                             |
|---|------------------------------|-----------------------------|
| <b>EXERCISE:</b> Do you take regular exercise?      | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| If yes, please state what kind and how often: _____ |                              |                             |

|  |   |
|--|---|
| <b>WEIGHT:</b> _____Kg or _____st _____lbs | <b>HEIGHT:</b> _____cm or _____feet _____inches |
|--|---|

| CHILDREN   |  |
|--|--|
| Do you have any children?  | Yes <input type="checkbox"/> No <input type="checkbox"/> |
| If 'Yes', how many? _____ How old are they? _____  |  |
| Do your children live with you?  | Yes <input type="checkbox"/> No <input type="checkbox"/> |
| Are they registered with our Practice/going to be registered with our Practice? Yes <input type="checkbox"/> No <input type="checkbox"/> |  |
| If 'No' please give name of Practice where registered .....  |  |

| HIV TEST   |                              |   |
|--|------------------------------|---|
| It is Practice policy to offer all new patients an HIV test. If you decided you would like a test, we will contact you shortly. If you are unsure and would like to speak to someone, we will arrange a telephone consultation with a clinician for you to discuss this further. |                              |   |
| Do you wish to have an HIV test?   | Yes <input type="checkbox"/> | No <input type="checkbox"/> Not sure <input type="checkbox"/> |

| CARERS   |  |
|--|--|
| Are you a Carer? (Do you care for an elderly or disabled person?)  | Yes <input type="checkbox"/> No <input type="checkbox"/> |
| Are you Cared for?(Are you elderly or disabled and need a friend/relative to help you live your daily life?) | Yes <input type="checkbox"/> No <input type="checkbox"/> |

| <b>PATIENT CONSENT</b>  |  |   |
|---|--|---|
| Do you give consent for the Practice to leave you messages on your <b>ANSWERPHONE</b> ?   | I give consent <input type="checkbox"/><br>I <b>do not</b> give consent <input type="checkbox"/> | Mobile <input type="checkbox"/> Landline <input type="checkbox"/> Both <input type="checkbox"/> |
| Do you give consent for the Practice to contact you via <b>TEXT/SMS</b> ?   | I give consent <input type="checkbox"/><br>I <b>do not</b> give consent <input type="checkbox"/> | Mobile <input type="checkbox"/> Landline <input type="checkbox"/> Both <input type="checkbox"/> |
| Do you give consent for the Practice to contact you via <b>EMAIL</b> ?  | I give consent <input type="checkbox"/><br>I <b>do not</b> give consent <input type="checkbox"/> |   |
| Do you give consent for the Practice to leave messages with a (family member/friend/carers)?  | I give consent <input type="checkbox"/><br>I <b>do not</b> give consent <input type="checkbox"/> | Please state their name(s) and relationship to you: _____<br>_____                              |
| Do you give consent for the Practice to give your prescription to a (family/member/friend/carers)?  | I give consent <input type="checkbox"/><br>I <b>do not</b> give consent <input type="checkbox"/> | Please state their name(s) and relationship to you: _____<br>_____                              |
| <b><u>SUMMARY CARE RECORD</u></b>   |  | I consent to a Summary Care Record <input type="checkbox"/>                                     |
| Your Summary Care Record (SCR) is an electronic summary of your key health information. It includes any medicines you are taking and any allergies you may have. <b>Your SCR will help healthcare staff to care for you in an emergency or when your GP Practice is closed.</b>   |  | I <b>do not</b> consent to a Summary Care Record <input type="checkbox"/>                       |
| <b><u>LOCAL CARE RECORD</u></b>   |  | I consent to a Local Care Record <input type="checkbox"/>                                       |
| The Local Care Record enables healthcare professionals to view your medications, previous treatments, test results and any other clinical information electronically between your GP Practice and Guy's and St Thomas', King's College Hospital and South London and Maudsley. Information is only shared when it is needed to make your care and treatment safer, easier and faster and only with those people directly involved in your care. |  | I <b>do not</b> consent to a Local Care Record <input type="checkbox"/>                         |
| <b><u>PATIENT PARTICIPATION GROUP</u></b>   |  | Would you like to become a PPG member? Yes <input type="checkbox"/> No <input type="checkbox"/> |
| Our PPG consists of members who attend our meetings and those who just wish to be kept informed via email.  |  |   |

|   |  |
|---|--|
| Did someone help you to complete this form? | Yes <input type="checkbox"/> No <input type="checkbox"/> |
|---|--|

**Patient's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_  
 (I declare that the information I've given above is accurate and truthful)

**For Office Use Only:**

|  |       |       |
|--|-------|-------|
| Registration Information Entered on Computer | Name: | Date: |
|--|-------|-------|

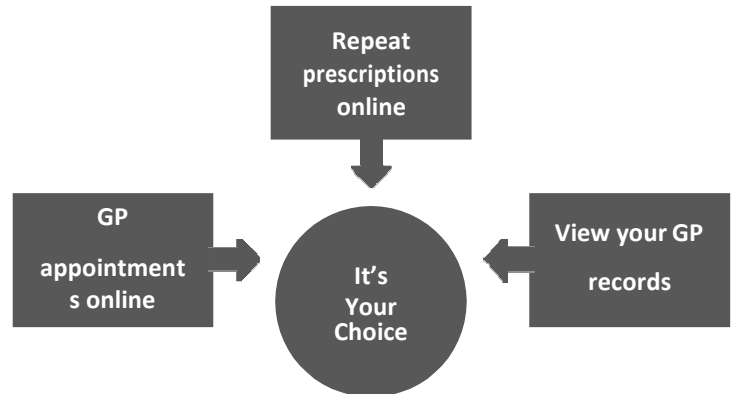
## Online Services Records Access Patient information leaflet 'It's your choice'

If you wish to, you can now use the internet to book appointments with a GP, request repeat prescriptions for any medications you take regularly and look at your medical record online. You can also still use the telephone or call in to the surgery for any of these services as well. It's your choice.

Being able to see your record online might help you to manage your medical conditions. It also means that you can even access it from anywhere in the world should you require medical treatment on holiday. If you decide not to join or wish to withdraw, this is your choice and practice staff will continue to treat you in the same way as before. This decision will not affect the quality of your care.

Subject to approval of your Online Service Registration Form, you will be given login details, so you will need to think of a password which is unique to you. This will ensure that only you are able to access your record – unless you choose to share your details with a family member or carer.

**The practice has the right to remove online access to services for anyone that doesn't use them responsibly.**



**It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately.**

**If you can't do this for some reason, we recommend that you contact the practice so that they can remove online access until you are able to reset your password.**

**If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all.**

If you would like to register for Online Access, please complete the attached form and return it to reception. You will be asked to show photo ID before being registered.

If you would like someone to help you set up Patient Access and show you how to use it, please book an appointment with one of our Senior Administrators Tania or Zoe.

Before you apply for online access to your record, there are some other things to consider.

Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

### Things to consider

#### **Forgotten history**

There may be something you have forgotten about in your record that you might find upsetting.

#### **Abnormal results or bad news**

If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

#### **Choosing to share your information with someone**

It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

#### **Coercion**

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

#### **Misunderstood information**

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.

#### **Information about someone else**

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

### **More information**

For more information about keeping your healthcare records safe and secure, you will find a helpful leaflet produced by the NHS in conjunction with the British Computer Society:

Keeping your online health and social care records safe and secure

<http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/PatientGuidanceBooklet.pdf>

# Rosendale Surgery

## Application for online access to my medical record via Patient Access

|                  |  |               |  |
|------------------|--|---------------|--|
| Surname          |  | Date of birth |  |
| First name       |  |               |  |
| Address          |  | Postcode      |  |
| Email address    |  |               |  |
| Telephone number |  | Mobile number |  |

### I wish to have access to the following online services (please tick all that apply)

|                                    |                          |
|------------------------------------|--------------------------|
| 1. Booking appointments            | <input type="checkbox"/> |
| 2. Requesting repeat prescriptions | <input type="checkbox"/> |
| 3. Accessing my medical record     | <input type="checkbox"/> |

### I wish to access my medical record online and understand and agree with each statement (tick)

|   |                          |
|---|--------------------------|
| 1. I have read and understood the information leaflet provided by the practice  | <input type="checkbox"/> |
| 2. I will be responsible for the security of the information that I see or download   | <input type="checkbox"/> |
| 3. If I choose to share my information with anyone else, this is at my own risk   | <input type="checkbox"/> |
| 4. I will contact the practice as soon as possible if I suspect that my account has been accessed by someone without my agreement | <input type="checkbox"/> |
| 5. If I see information in my record that is not about me or is inaccurate, I will contact the practice as soon as possible       | <input type="checkbox"/> |

|           |      |
|-----------|------|
| Signature | Date |
|-----------|------|

### **For practice use only**

|                                  |       |                                     |                          |
|----------------------------------|-------|-------------------------------------|--------------------------|
| Patient NHS number:              |       | Practice computer ID number:        |                          |
| Identity verified by (initials): | Date: | Vouching                            | <input type="checkbox"/> |
|                                  |       | Vouching with information in record | <input type="checkbox"/> |
|                                  |       | Photo ID and proof of residence     | <input type="checkbox"/> |
| Date account created:            |       | Date passphrase sent:               |                          |

|  |  |                            |
|--|--|----------------------------|
| Authorised by                                |  | Date                       |
| <b>Level of record access enabled</b>        |  | <b>Notes / explanation</b> |
| Prospective <input type="checkbox"/>         |  |                            |
| Retrospective <input type="checkbox"/>       |  |                            |
| All <input type="checkbox"/>                 |  |                            |
| Limited parts <input type="checkbox"/>       |  |                            |
| Contractual minimum <input type="checkbox"/> |  |                            |