

May 2025 Newsletter

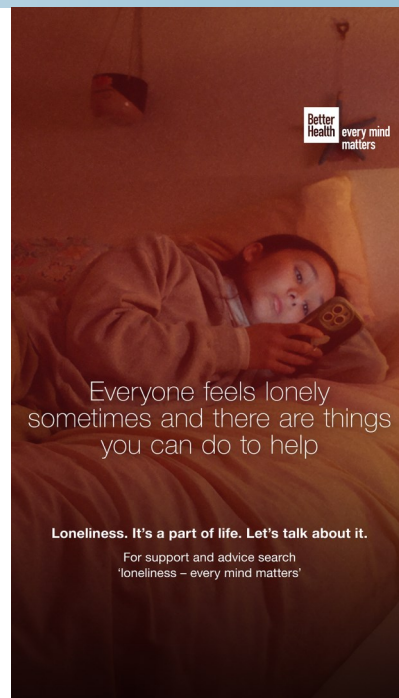
New Digital Assistance Walk-in Help!

Recently, our Digital Champion, Bradley, has been looking to improve the capability of patients to take hold of their health care and navigate the new digital systems the NHS have been providing. He will be doing **walk-in** assistance sessions to provide help in all avenues of navigating the digital world. He does these **every Tuesday from 1—4pm**. Please talk to a receptionist during this time to see if there is availability.

If you do want to attend, it is recommended to **bring all known devices and passwords required** for Bradley to be able to assist you. If you want help with MyChart, you will first need to create an account by **receiving a sign-up code that *only* the hospital can provide**. Please contact the relevant hospital to receive this code.

Late May Bank Holiday

Please be aware that there is another Bank Holiday on Monday 26th May. We will be closed during this Bank Holiday. Please ensure to request your medication in time for this closure so you are not without medication for the 3-day weekend.



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Notice on Non-NHS Work

The National Health Service provides most health care to most people free of charge, but there are exceptions. For example, prescription charges have existed since 1951 and there are a number of other services for which fees are charged.

Sometimes the charge is made to cover some of the cost of treatment, for example, dental fees; in other cases, it is because the service is not covered by the NHS, for example, producing medical reports for insurance companies.

PLEASE NOTE THAT NON-NHS WORK DOES NOT TAKE PRECEDENCE OVER OUR NHS WORK AND THEREFORE WE REQUIRE AT LEAST 2 WEEKS NOTICE FOR ANY OF THE SERVICES REQUIRED. **ALL ENQUIRIES MUST BE ADDRESSED TO JENNY HENDERSON**

Chairs & Printer Toners/ Drums Available for Purchase

The practice has spare equipment available for pick-up or purchase for half of retail price. We also can provide this equipment to charitable organisations for nominal fee. Please e-mail us on selicb.odhcmanagementteam@nhs.net if you wish to enquire.

